

Summary of the history of the GM Support for Carers Programme – brief list of key dates

pre GM programme 2015-16	Carers Advisory Group – Incl. members from Carers Groups, NHS England, CCGs and LAs
end Summer - Dec 2016	<ul style="list-style-type: none"> • Baseline to identify current state of services provided to carers – covering services supported and funded by LAs across GM, best practice, areas which require further focus • Outcomes fed into early development and discussions in respect of an MOU (Commitment to Carers) and carers charter alongside proposed priority areas for improvement
13th Jan 2017	<ul style="list-style-type: none"> • Further business case for a programme to look at the health, well-being and support for carers across the GM region.
22nd Feb 2017	<ul style="list-style-type: none"> • Confirmation of system-wide support (including from GM Strategic Partnership Board) for an Adult Social Care Transformation Programme including a focus on re-shaping the offer and support available to carers across GM • Endorsement of proposed approach, and confirmation provided of the mandate to mobilise the programme • (subsequent programme approach and delivery / action plan for 6 workstreams agreed and endorsed through further governance)
Feb – Apr 2017	<ul style="list-style-type: none"> • Consultation with carers, carers groups, CCGs and local authorities on the carers charter and workstream plans • Development of the main draft of the a '<i>Commitment to Carers</i>' to drive collective agreement across GM as to the approach to carer support and commitment to improving their experience and outcomes. • Development of the main draft of a rights based and co-produced <i>carers' charter</i> setting out what carers in GM can expect and accompanying action plan (workstream plans) making it real
Mar 2017 onwards	<ul style="list-style-type: none"> • Transition from Carers Advisory Group to GM Strategic Carers Group with broad representation supported by the HSCP • Links into other programmes and activities across the partnership. • Socialisation of the programme, key deliverables, charter and commitment • identification of leads to take forward the 6 key components of the workstream plans, setting up of groups, progression on the delivery of those
Apr – Dec 2017	<ul style="list-style-type: none"> • Further socialisation of the charter and commitment through various groups and stakeholders including regular updates through to GM governance (including Strategic Partnership Board Executive on at least 3 occasions) • Updates to the commitment and charter • Progression on the workstream delivery plans
24th Nov 2017	<ul style="list-style-type: none"> • Carers rights day – further consultation event with stakeholder and carers to test out and develop workstreams, review delivery ensuring they linked to the proposed charter and commitment
19th Jan 2018	<ul style="list-style-type: none"> • Following socialisation, GM Carers Charter and commitment signed up to and launched at GM Strategic Partnership Board (now known as Health and Care Board)
Jan - Mar 2018	<ul style="list-style-type: none"> • Facilitated by young carers and VCSE representatives, young carers consultations and coproduction exercises to ensure that the voice of young carers were embedded throughout the programme - outcome was a detailed understanding of the needs of young carers and young adult carers including what support/services they feel are needed. Young carers survey, events and subsequent outcome report produced as to the objective for the programme and GM
through to Oct 2018 with launch on 30th	<ul style="list-style-type: none"> • Development of the working carers toolkit (included surveys with working carers across GM, identification of national and regional best practice, including NW ADASS

Nov 2018	<p>top tops and various other research and good practice tools)</p> <ul style="list-style-type: none"> • Wide launch of the working carers toolkit on Carers Rights Day
through to Oct 2018	<ul style="list-style-type: none"> • Development of the GM Exemplar Model for Carer Support • focuses on the 6 workstreams of the Support for Carers programme and was developed by partners – VCSE, commissioners, providers and carers - with the GM Carers Partnership and the Gaddum Centre playing a leading role in its development. • Brings together best practice from local and national reviews, listening to what carers tell us, and highlights examples of good practice in GM - comprehensive resource that localities can use to adapt local services for carers. • Also incorporated is the work carried out this year within the programme e.g working carers toolkit, young carers objective, primary care standard 5 to support early identification, good practice in secondary care etc) • On Oct 31st 2018, the GM Heads of Commissioning signed off the model for roll-out and adoption • In line with annual review promise contained in the GM Commitment to Carers and GM Carers Charter, GM Heads of Commissioners also agreed that the programme should undertake locality conversations to pull together a year one position statement for GM Health and Care Board
Dec 2018 and Jan 2019	<ul style="list-style-type: none"> • Visits to all localities, to share further insight into the work behind the Exemplar model and to give localities an opportunity to: <ul style="list-style-type: none"> - Share their progress to date in re-shaping the offer to carers in line with the Carer Charter - Identify strengths and future plans aligned to the six priorities - Identify any gaps and further development planned - Share challenges where additional action or support at GM level could be beneficial.
8th Mar 2019	<ul style="list-style-type: none"> • (following the visits and socialisation of the report), year one position update presented to GM Health and Care Board • It summarised the progress made in GM to re-shape and improve support to carers following the adoption of the Carers Charter and Commitment to Carers including locality good practice and proposed next set of priorities • Recommendation including confirming the priorities for 19/20 through coproduction with carers
17th May 2019	<ul style="list-style-type: none"> • GM carers summit • Co-production opportunity to reflect on the successes of the programme to date, identify the areas we could do more on and the priorities for 19/20.
2nd Jul 2019	<ul style="list-style-type: none"> • Finalisation of the priorities for 19/20 through gM Carers Delivery Group in line with carers summit feedback • Subsequent ratification of these Aug 19